



**Thinking Lean?  
Think ISH  
and  
Rucker & Associates**

**ISH:**

- Clinical Operations  
Specialists in Perioperative Services, Cath Lab, GI Lab, Critical Care, Emergency Department and Sterile Processing
- Business Management  
Specialists in Finance, HR/Payroll, Patient Finance and HIM
- Improvement Programs that target Revenue Maximization, Patient Throughput and Communications, Supply Chain Management and Resource Utilization
- Clinician Relations programs that target Physician Affinity and Nursing Satisfaction and Retention
- Leadership and staff development and education programs for department/unit management and business management
- Experienced in implementing and integrating systems from the leading vendors
- Proprietary Toolkit of "Best Practice, Best Use of Software" developed on hundreds of engagements

**Rucker & Associates:**

- Experienced resources that have held senior operations positions
- Trained in Lean in Japan by former Toyota executives
- Six-Sigma Belt accredited
- Provide peerless mentoring and follow-up for all projects
- Experienced with lean processes in multiple industries



Education • Leadership • Results™



Accelerating Business  
Performance with Lean Six Sigma

# **LEAN FOR HEALTHCARE: A ONE-DAY WORKSHOP FOR EXECUTIVES On-Site At Your Organization**

The impact of the current economic climate is challenging healthcare providers to do more with less while maintaining standards of excellence for patient care.

If this is a mission your organization embraces, lean improvement programs are a reliable and proven way to accomplish these goals.

Our **Lean For Healthcare Workshop** is an efficient starting point for organizations interested in learning how to apply our unique fusion of Lean and Six-Sigma methodologies to improve patient safety, increase efficiency and streamline process flow. By being a part of a simulated kaizen event of an actual clinical process, you will experience the power of Lean.

By holding this workshop on-site, you will avoid the time and expense involved in travel. We can customize our presentation to address issues important to your organization. We have also reduced the cost of our workshop to accommodate your budgetary challenges.

We strongly believe that Lean in Healthcare is a proven solution for operational and financial improvement. We ask that you assure the attendance of 8 or more of your Executive Leadership to experience this for themselves. Seeing is believing.

### **What You Will Learn in the One-Day Lean Healthcare Workshop:**

- Essential principles of Lean and Six Sigma Methodology
- The practical application of Lean Principles through a hands-on simulation of a kaizen event that will demonstrate how to achieve dramatic improvements
- How to get your Lean Transformation started

### **Why ISH and Rucker & Associates:**

Rucker & Associates helps companies discover dramatic new efficiencies using Lean Manufacturing and Six Sigma improvement methodologies. We use a hands-on approach to help teams implement results quickly. We teach your organization to internalize and accelerate the process. All of our work is unconditionally guaranteed. All of our practicing partners are certified Six Sigma Black Belts and experienced Lean practitioners.

Combined with ISH's deep healthcare experience in aiding hundreds of organizations to optimize clinical, operational and financial performance, this workshop will help to clarify lean strategies supported by sound clinical principles.

### **For Further Information, Contact Us:**

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Register online @ [www.ishinc.com](http://www.ishinc.com)