



We're always excited to see our clients' businesses transform and expand over time--particularly when it's the result of lean principals. That's why we're very happy at Rucker & Associates to introduce a new team member to you. Adershan Dhillion is already making a difference in our continued growth and success--as well as that of our clients. Learn more about him in the article below.

Here's to ideas you can use to make an impact in your organization,

David Rucker
Rucker & Associates



A New Year, a New Employee for Rucker and Associates

We are thrilled to announce Adershan Dhillion has joined our team of professionals. He brings a wealth of unique skills with him including a specialty in complex quality improvement. He has a prestigious Six Sigma Master Black Belt certification and 16 years of experience in Lean. This new addition allows Rucker and Associates bring even more solutions to our clients in 2012.

Born in sunny Malaysia, Adershan came to the United States in 1990 to earn his engineering degree from North Carolina State University and then an MBA from the University of North Carolina at Wilmington. He has worked in a diverse range of industries including FDA medical device manufacturing, software development, biosciences, metal machining and fabrication,



automation, electrical assembly, plastics extrusion and injection molding and more.

Adershan's favorite part of this new position is working hands on with the people of a company to solve problems and fix issues together. "I adapt easily to different groups which is crucial to this position," he said. "Within a few days we are showing the team where improvements can be made and by the end of the week we are making these improvements together."

When companies make these types of major changes, it is important to bring in the right people. "The employees see that we're taking their knowledge and applying it in a Lean way and not just forcing our own ideas on them," he added. "We turn skeptics into a team of believers, it's exciting!"

His main strength is on variation reduction and he believes that Lean and Six Sigma go hand in hand to reduce waste and improve consistency. "We can optimize the process to get the right results," Adershan said.

Adershan met his wife, who was born and raised in Germany, while attending NCSU. When he is not problem solving for Rucker and Associates, Adershan enjoys playing tennis, mountain biking and teaching his son and daughter how to play piano. "I'm the guy that brings fun to a group," he said. "I can make any sport enjoyable and not so tense and competitive."

Feel free to contact Adershan directly at adhillion@ruckerassociates.com.

For help with quality control issues...

or just to get result-oriented solutions, give Rucker and Associates a call. We will find the uniquely qualified engineer that directly matches your needs and help your company work leaner, faster and stronger in 2012.

Our goal is to create an independent, self-sustaining Lean Six Sigma program for our customers. Through ongoing mentoring and follow-up, we stay connected - sharing ownership of both the new processes and the intended results.

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